

# LYNN K. JONES, MSW, DSW, BCC

LYNN@LynnKJones.com · 805-448-7681  
1226 ½ State St., Ste. 5, Santa Barbara, CA 93101

## PERSONAL STATEMENT

I am committed to the professional development of people who seek to make a difference in the world. Through teaching and coaching, I inspire others to lead organizations and support clients in ways that draw on best practices, are creative and innovative and leverage the unique strengths and talents that I believe everyone brings to their professional work and learning. My own love of learning is a well-spring for others to tap into discovering new ideas and meaning.

## KEY SKILLS

### Professional Skills

- Expertise in **Organizational Culture and Appreciative Inquiry**
- Extensive social work and **organizational management** experience
- Extensive **change management** experience
- Proven track record of supporting teams and organizations in **collaboration through coaching and consulting**

### Personal Skills

- Excellent communication skills
- Highly responsive to learners and clients
- Love a challenge and always willing to take on new assignments
- Exceptional organizational skills
- Passionate about positivity and appreciative inquiry

## CERTIFICATES & MEMBERSHIPS

- Board Certified Coach (BCC) #1487, Center for Credentialing & Education
- Certified Social Work Manager (CSWM), National Network of Social Work Managers
- Advanced Certified Personal and Executive Coach (ACPEC), College of Executive Coaching
- Board Member, Hillside House, Santa Barbara, California
- Board Member, Women of Wellness, Santa Barbara, California
- President, Association for Women in Communication, Santa Barbara Chapter
- Member, National Association of Social Workers, former chapter board member
- Member, National Network of Social Work Managers, former board member

## PROFESSIONAL TRAINING

- OvationNet  
Training completed with David Cooperrider, PhD to attain a **Certificate in Appreciative Inquiry**
- College of Executive Coaching  
Training completed to attain the **Advanced Certification as a Personal and Executive Coach (ACPEC)**, 2007

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## EDUCATION

- Wurzweiler School of Social Work, Yeshiva University, New York, New York  
**Doctorate of Social Welfare, 1998**  
**Carl Ichan Fellow in Child Welfare**  
**Dissertation: *Culture and Conflict: A Comparative Study of Organizations***
- Wurzweiler School of Social Work, Yeshiva University, New York, New York  
**Masters in Social Work, 1986**  
**Concentration: Community Organization**
- Drew University, Madison, New Jersey  
**A.B. degree, 1975**  
**Major: Psychology and English**  
**Studied for one year at Oxford University**

## ACADEMIC TEACHING EXPERIENCE

### Visiting Professor

University of Southern California,  
School of Social Work, Virtual Academy  
[www.usc.edu](http://www.usc.edu)  
Los Angeles, CA  
3/11-present

### Key Achievements:

- Masterfully facilitates virtual learning environment, including both synchronous and asynchronous components
- Competency in the management of Adobe Connect platforms in a classroom application

### Adjunct Faculty

Capella University  
[www.capella.edu](http://www.capella.edu)  
Minneapolis, MN  
10/2004-3/2011  
Taught and developed courses at the Masters and Doctoral levels in the School of Public Service Leadership. In addition I have taught in the Nonprofit Management program and in the Public Health Program.

### Key Achievements:

- Ability to work with a range of mentees in the completion of their proposal and dissertation.
- Developed and revised courses in the Social and Community Services, Nonprofit Management and Public Health programs.
- Faculty at the residential colloquia for doctoral learners
- Consistently get high evaluations for my teaching.

### Adjunct Faculty

Antioch University, Santa Barbara, CA  
[www.antiochsb.edu](http://www.antiochsb.edu)  
Santa Barbara, CA  
2000-3/2011

### Key Achievements:

- Developed and taught a range of classes, including: Organizational Theory, Organizational Strategy and Culture, Social Service Administration.

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## Adjunct Faculty

Santa Barbara City College  
Ventura College  
Ventura County Community Foundation  
Santa Barbara, Ventura, CA  
2004-3/2011

## Key Achievements:

- Develop day-long trainings for professionals on a range of topics.
- Respected as a knowledgeable and professional trainer.
- Engaging presentation style.

## Organizational Experience

### Certified Personal and Executive Coach and Organizational Consultant

Dr. Lynn K. Jones  
[www.LynnKJones.com](http://www.LynnKJones.com)  
Santa Barbara, CA  
2004-present

I am a leadership coach supporting executives and an organizational consultant.

## Key Achievements:

- Effective **leadership coach**
- Support organizations in developing **strategic plans, executing change**, providing interim leadership and **managing organizational cultures**.
- Facilitate **organizational retreats and trainings**
- Expertise in **Appreciative Inquiry**
- Expertise in **Positivity**
- Developed the popular “**Get Your Mojo!**” Teleclass

### Interim Vice President of Substance Abuse Services

Interim Director, **PROTOTYPES Women’s Center, Ventura County**  
PROTOTYPES

[www.prototypes.org](http://www.prototypes.org)  
Ventura, Los Angeles and Orange Counties, California  
2004-Aug 2010

## Key Achievements:

- Provided **interim leadership** to residential treatment facilities and outpatient programs for women and children in treatment for substance abuse addiction.
- Successfully **oversaw the start-up** of new programs in Orange County.
- “**Turned around**” an operation that was challenged by a dysfunctional culture, weak program and financial losses in Ventura County.
- Oversaw a highly successful grassroots fundraising program in Ventura County.

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## Director of Santa Barbara Programs Executive Director, New Jersey Devereux

Devereux Foundation

[www.devereux.org](http://www.devereux.org)

Santa Barbara, Ca & Chester, New Jersey  
1991-2004

I held two executive management positions in this organization, which provides residential treatment to clients with a range of emotional and developmental disabilities.

## Key Achievements:

- **Developed innovative and nationally recognized programs** for girls in the care of the State of New Jersey.
- Successfully “**turned around**” two failing organizations.
- Developed highly effective self-managed teams.
- Created **collaborative organizational cultures**.
- Successfully directed the “**start up**” of a statewide Teaching Family Program for 88 youth.
- Won the **privatization** award for the operation of a special needs day care center.
- Respected as a highly engaged and knowledgeable administrator.

## PUBLICATIONS

Siblings of Children with Developmental Disabilities. *Social Work Today*. July/August 2009.

Bleeding to Stop the Hurt: The Rise of Self-Injury. *Social Work Today E-News Exclusive*, [http://www.socialworktoday.com/news/enews\\_0509\\_01.shtml](http://www.socialworktoday.com/news/enews_0509_01.shtml), 2010.

Emotionally Focused Therapy with Couples: The Social Work Connection. *Social Work Today*. May/June 2009.

Prism Awards Accurately Predict Addiction. *Social Work Today*. March/April 2009.

Dreaming Possible Dreams: Person-Centered Thinking in Developmental Disabilities. *Social Work Today*. January/February 2009.

Surviving Childhood Cancer: Growing Up Too Fast. *Social Work Today*. May/June 2008.

When Managed Care Coverage Runs Out: Effective, Ethical Solutions. *Social Work Today*. January/February 2008.

Get It In Writing: Psychiatric Advanced Directives. *Social Work Today*. March/April 2007.

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Motivational Interviewing with Substance Abusers: The Power of Ambivalence. *Social Work Today*. May/June 2007.

Saying Goodbye to Spot: Pet Loss Bereavement. *Social Work Today*. July/August 2007.

Blind Faith: HIV/Aids Risk in Women of Color. *Social Work Today*. March/April 2006.

Depression and Anxiety: Too Costly for Employers to Ignore. *Social Work Today*. January/February 2006.

Mental Illness: Rejecting the Stigma. *Social Work Today*. January/February 2006.

Final Ovarions: Listening to Life's Stories. *Social Work Today*. July/August 2006.

Advancing Women's Health Research: Phyllis Greenberger, MSW. *Social Work Today*. September/October 2006.

Personality Disorders. Why Bother? They Never Get Better...Or Do They? *Social Work Today*. January/February 2005.

On the Path to Private Practice. *Social Work Today*. March/April 2005.

Gay Youths: What's the Real Story? *Social Work Today*. May/June 2005.

Late Life Depression. *Social Work Today*. November/December 2005.

Better Wages for Social Workers: Why Not? *Social Work Today*. July/August 2005.

The Aphrodite Project. *Social Work Today*. September/October 2004.

## SELECT PRESENTATIONS & TRAININGS

“Get Your MOJO!”

12 week Leadership Development Teleclass

“Survive Your Transition and Get Your MOJO!” (2 hour training)

“Proof Positive: Developing Your Positivity”

1-5 hour training that has been given to Management groups, Strategic Management Retreats, Groups supporting people in transition

“Motivational Interviewing”

A day-long training for social service organizations who wish to incorporate Motivational Interviewing approaches in their work with clients.

“The Art of Advocacy in Nonprofits”

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This is a day-long training that has been given as a seminar in nonprofit management programs.

“Mindful Leadership”

This day long training presents the new neuroscience of the brain and how it can improve leadership and management practices.

Management Trainings.

Day-long trainings on topics: Appreciative Inquiry, Teamwork, Performance Based Leadership, Quality Management, Communication, Performance Based Management, Time Management, Creativity and Innovation, Strategic Planning, Strategic Partnerships, Project Management

<b>REFERENCES</b>
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References are available on request.